

**BOARD OF COUNTY COMMISSIONERS  
AGENDA ITEM SUMMARY**

Meeting Date: 4-18-07

Division: Community Services

Bulk Item: Yes  No

Department: In-Home Services Program

Staff Contact Person: Dee Simpson-X4589

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**AGENDA ITEM WORDING:** Presentation of Employee of the Month award for February 2007, to Norma Edwards, Personal Care Provider, In-Home Services Program, Social Services Department, Community Services Division.

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**ITEM BACKGROUND:** See Attached

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**PREVIOUS RELEVANT BOCC ACTION:**

N/A

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**CONTRACT/AGREEMENT CHANGES:**

N/A

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**STAFF RECOMMENDATIONS:** Approval

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**TOTAL COST:** -0-

**BUDGETED:** Yes  No

**COST TO COUNTY:** -0-

**SOURCE OF FUNDS:** \_\_\_\_\_

**REVENUE PRODUCING:** Yes  No  **AMOUNT PER MONTH** \_\_\_\_\_ **Year** \_\_\_\_\_

**APPROVED BY:** County Atty N/A OMB/Purchasing N/A Risk Management N/A

**DOCUMENTATION:** Included  Not Required

**DISPOSITION:** \_\_\_\_\_

**AGENDA ITEM #** \_\_\_\_\_

Norma Edwards is a Personal Care worker with the In-Home Services Program. Her job involves bathing and dressing elderly and disabled clients. Norma has worked with Monroe County and In-Home Services since November 2004.

Norma's job is not always pleasant and can even be rough. On one occasion Norma went to bathe a client and had discovered the client had passed away. The caregiver/family member of the client was unaware and Norma had to break the news to the caregiver/family member.

Norma's devotion and attention to detail has resulted in improved living conditions for many of her clients and their caregivers. It has resulted in at least the saving of one client's life. Norma recently was very concerned about this client and was insistent that an ambulance be called to the home. This resulted in the saving of her client's life who was having Congestive heart Failure. Norma recognized all the signs and knew her client was in distress.

Along with her clients, Norma is also concerned about the client's full-time caregivers. She cares about their health and well-being and generally tries to make their life easier on them. Whether it be ordering hospital supplies for them or even just being an ear. Norma is a very caring individual. Monroe County is extremely lucky to have such a compassionate and conscientious worker. Her clients, their family and friends often express to In-Home Services office personnel their gratitude for Norma.