

**BOARD OF GOVERNORS
FIRE AND AMBULANCE DISTRICT 1
AGENDA ITEM SUMMARY**

Meeting Date: May 21, 2008

Division: Emergency Services

Bulk Item: Yes No

Department: Fire Rescue

Staff Contact Person: Camille Dubroff X6010

AGENDA ITEM WORDING: Approval of Settlement Agreement between Monroe County Fire Rescue and Chlesa Call account #90401-01.

ITEM BACKGROUND: On May 11, 2005, Chlesa Call attempted to drive from Marathon, Florida to Key West, Florida for an early delivery of her baby. However, because of a major incident with fatalities on US 1, a few miles from the hospital, the road was closed while an investigation was conducted. Law Enforcement would not allow them to pass through due to administrative policies and she was told that the only way she could get through was for an ambulance to take her. Ms. Call objected as she did not have any insurance or money to pay for this transport, however this was the only choice she was given. Due to the emergent need to get the hospital, she accepted the ambulance transport. Ms. Call is requesting that we settle for half of what is owed due to these facts: she did not request an ambulance, she protested being transported by ambulance, it was of no fault of hers that she could not get to the hospital in her own vehicle, and lastly she does not have insurance or means to pay this bill in full. The County Attorney's office agrees that a settlement for half of what is owed in the amount of \$263.50 is agreeable due to the circumstances.

PREVIOUS RELEVANT BOG ACTION: None.

CONTRACT/AGREEMENT CHANGES: N/A

STAFF RECOMMENDATIONS: Staff recommends approval of this item as written.

TOTAL COST: _____ **BUDGETED:** Yes No

COST TO COUNTY: _____ **SOURCE OF FUNDS:** _____

REVENUE PRODUCING: Yes No **AMOUNT PER MONTH** _____ **Year** _____

APPROVED BY: County Atty *Cut* OMB/Purchasing _____ Risk Management *MS*

DOCUMENTATION: Included Not Required _____

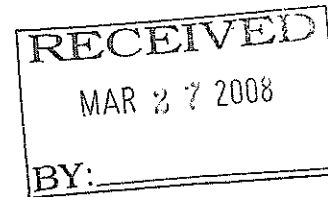
DISPOSITION: _____

AGENDA ITEM # _____

Monroe County Emergency Services
Marathon Florida

Attention: Camille

Re: Chelsa Call- Bill
MSB- Reference Number: BY1605
Date of Service: 5/11/05
Amount of Bill: \$527.00



Dear Camille:

On the date of 5/11/05 I was in Marathon, FL with my family for my wedding. I was very pregnant and went into early labor. We called the Marathon hospital and they stated that they couldn't help us and that we must either go to Miami or to Key West. We decided to go to Key West where we knew the location of the hospital. I was working part time and had no insurance that would cover an ambulance bill and thus my whole family was enroute to Key West and just about there when we were stopped about a mile or so from the hospital. There had been a fatal car accident on US 1 and the law enforcement authorities had closed down both lanes of the highway. I believe that two people were killed. We went to law enforcement and told them of our problem and that we needed to get to the hospital. We were only about 1 mile from the hospital but they would not let us through. They claimed it was administrative policy to close the road and advised that it was a crime scene. There was a lane open and we could have been directed through but they would not allow it. Finally they said that they would call an ambulance and we objected. They said that this was the only way we could get to the hospital. They called an ambulance and I was transported to the hospital the one mile.

My Dad- Ron Taggart has been in conversation with MSB and with you about this bill and has my permission to talk about this bill and negotiate some type of settlement. We haven't paid the bill thus far because we felt that 1.) We didn't request an ambulance, 2.) it was ordered for us over our protest and 3.) it was because of Monroe County's administrative policy that they demanded that we get an ambulance to go the extra 1 mile. Now it's in collection and a blight on my credit rating. I am allowing my Dad to try to take care of this because I don't have insurance or means to pay this but I need it off my credit report.

Please help us resolve this. Please deal with my Dad to negotiate this or settle this.

Thank you very much for considering our request.

A handwritten signature in cursive script that reads "Chelsa Call".

Chelsa Call
1732 Carver Ave
Duluth, MN 55803-2526

STATEMENT

90401-01

DATE 3/28/08

MONROE COUNTY EMS
PO BOX 61039
FORT MYERS, FL 33906

A0484

ACCOUNT NUMBER

90401-01

AMOUNT PAID \$

OUR TOLL FREE PHONE NUMBER IS
PLEASE DIAL NUMBER AS SHOWN

1-866-432-2813

MAKE CHECK PAYABLE IN U.S. DOLLARS TO:

CHELSEA CALL
1732 CARVER AVE
DULUTH MN 55803

MONROE COUNTY EMS
PO BOX 61039
FORT MYERS, FL 33906

TO INSURE PROPER CREDIT TO YOUR ACCOUNT - PLEASE DETACH AND RETURN THIS STUB WITH YOUR CHECK

PATIENT NAME: CHELSA CALL
PHONE NUMBER:

TRANSPORTED TO: LOWER KEYS MEDICAL CENTER

5/11/05	FIRE RESCUE TRANSPORT MILEAGE CHARGE 3.0 @ \$ 9.00	500.00 27.00
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PAY THIS AMOUNT

527.00

PRINT YOUR MEDICARE NUMBER HERE _____ MEDICAID # _____

PRINT YOUR HOME PHONE NUMBER HERE _____ BUSINESS PHONE # _____

IF YOU HAVE INSURANCE OR PARTICIPATE IN ANY PROGRAM WHICH WILL PAY FOR THESE SERVICES, PLEASE COMPLETE AND SIGN THE REVERSE SIDE OF THIS BILL AND RETURN IN THE ENCLOSED ENVELOPE.

IF THERE IS ANY PROBLEM REGARDING THE PAYMENT OF THIS BILL, CONTACT OUR TOLL FREE OFFICE AT (1-866-432-2813) WITHIN 5 DAYS TO MAKE ARRANGEMENTS. PHONE NUMBER PLEASE SHOW ACCOUNT NUMBER ON ALL CHECKS.

ACCOUNT NUMBER

90401-01

IMPORTANT YOU MUST SIGN REVERSE SIDE TO RECEIVE INSURANCE PAYMENT

This fax was received by GFI FAXmaker fax server. For more information, visit: <http://www.gfi.com>