

**BOARD OF COUNTY COMMISSIONERS  
AGENDA ITEM SUMMARY**

Meeting Date: 19 September 2007

Division: Technical Services

Bulk Item: Yes  No

Department: Technical Services

Staff Contact Person/Phone #: Lisa Druckemiller

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**AGENDA ITEM WORDING:** Presentation of Employee Service Award for the month of June, 2007 to Gary Manfre, Systems Analyst, Department of Technical Services, Division of Technical Services.

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**ITEM BACKGROUND:** See Attached

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**PREVIOUS RELEVANT BOCC ACTION:** NA

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**CONTRACT/AGREEMENT CHANGES:** NA

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**STAFF RECOMMENDATIONS:** Present Award

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**TOTAL COST:** NA

**BUDGETED:** Yes  No

**COST TO COUNTY:** NA

**SOURCE OF FUNDS:** \_\_\_\_\_

**REVENUE PRODUCING:** Yes  No NA **AMOUNT PER MONTH** \_\_\_\_\_ **Year** \_\_\_\_\_

**APPROVED BY:** County Atty NA OMB/Purchasing NA Risk Management NA

**DOCUMENTATION:** Included Yes Not Required \_\_\_\_\_

**DISPOSITION:** \_\_\_\_\_

**AGENDA ITEM #** \_\_\_\_\_



**BOARD OF COUNTY COMMISSIONERS**

Mayor Mario Di Gennaro, District 4  
Mayor Pro Tem Dixie M. Spehar, District 1  
George Neugent, District 2  
Charles "Sonny" McCoy, District 3  
Sylvia J. Murphy, District 5



Gary Manfre is a Systems Analyst for Technical Services in Marathon and our nominee for Employee Service award. Gary performs Tech on-call duties for the Middle and Upper Keys and quietly goes about solving the workstation problems for county employees.

Working a helpdesk can be quite a harrowing experience. At times, employees can be quite upset with their technical issues. Gary handles these situations smoothly as his crisis interventions skills (as well as technical skills) are unsurpassed. He has personally handled any complex issue thrown at him, or has managed to muster the resources to find a solution. His professionalism and courtesy has earned him a number of letters and phone calls of appreciation from his fellow Monroe County employees.

Gary is responsible for helping make the Technology Recycling Project a success. He has personally delivering over a ton of used equipment for recycling. Anyone who has visited his corner of Technical Services at the Marathon EOC has seen part of the setup he has established for erasing data on old disk drives before they are recycled. This process was instituted to ensure the confidentiality of the data once stored on those computers.

All of us at Technical Services love working with Gary. He really deserves this award.

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